

Your partner at sea



Dockendale provides ship management services to the dry bulk shipping industry.

Formed in 1973, Dockendale possess many decades of technical experience and seafaring knowledge. It draws upon on this expertise and a pool of almost 2,000 active seafarers to provide a broad range of technical and crew-management services.



Dockendale is part of MUR Group B.V., a leading logistics and freight services provider in the dry bulk shipping industry. MUR's owned and controlled fleet transports cargo such as steel, minerals, grains and fertilisers around the world on behalf of more than 300 clients via 24 core trade routes. Dockendale provides full technical support on all MUR-owned vessels.



1973

Founded



~2,000

Active seafarers



40+

Vessels under management



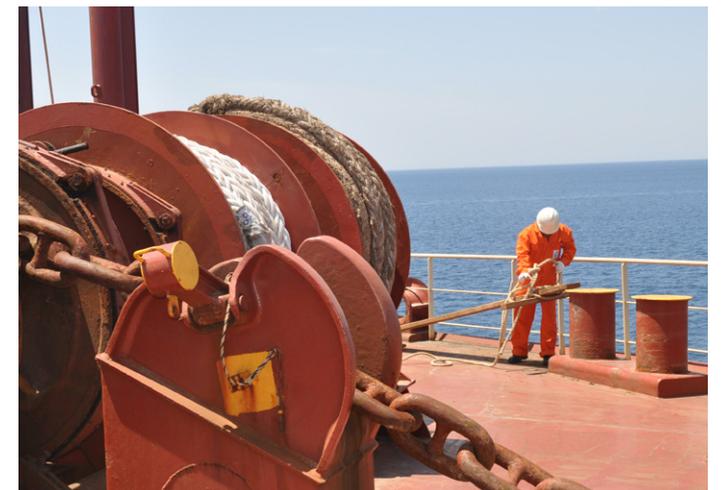
100%

Crew retention in 2019



~4,000

Days of training in 2019



Technical Management

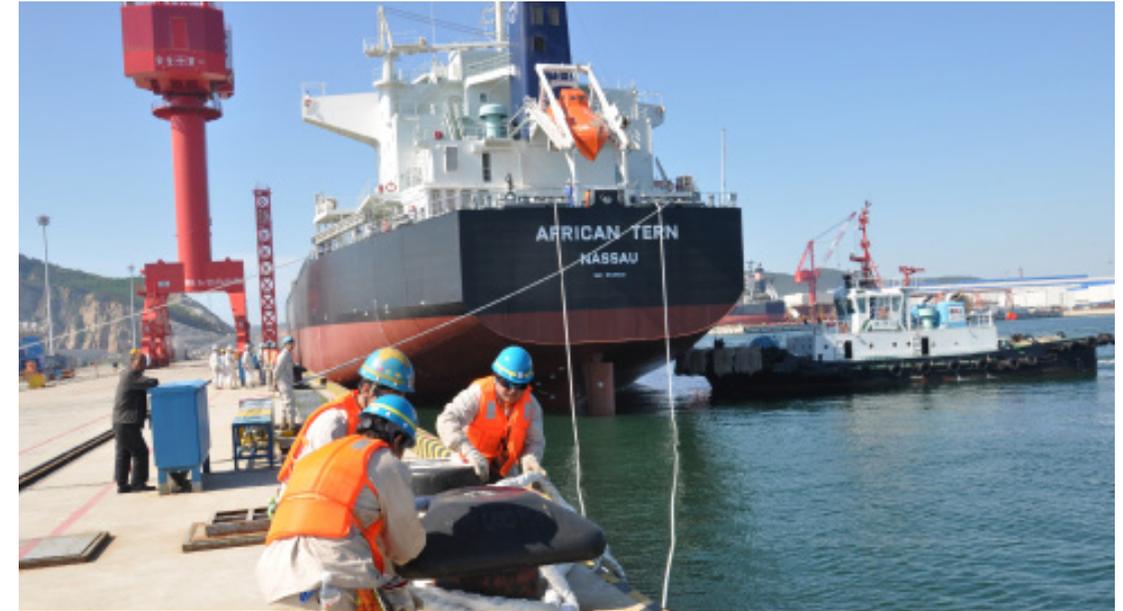


Dockendale offers customised maintenance and repair for a wide range of vessels. Our technical team have decades of experience between them and take pride in giving individual attention to each job.

We build long-term relationships with our clients based on transparency and good communication. We actively encourage clients to visit us whenever they wish so they can see first-hand how we care for their vessel.

Vessel owners and other clients benefit from regular technical updates and also access to Dockendale's online vessel management platform where they can review certification and reports.

Crew Management



We operate a pool of almost 2,000 active seafarers – around half of which are on-board vessels at any one time.

We recruit and retain talented individuals on the basis of strong technical knowledge, expertise, professionalism and leadership. This ensures our crew members are highly adept at running and maintaining vessels over long voyages, but also well-equipped to deal with contingencies and emergencies should they arise.

We work closely with our clients and can accommodate customised crewing where needed. All our crew members undergo continuous training and evaluation to ensure full compliance with Health and Safety standards.

Why Dockendale?



High operating and technical standards

High operating standards and best practices have been part of our DNA for more than 45 years. We monitor our performance via a comprehensive set of 22 Key Performance Indicators covering the safety and efficiency of operations in all aspects, from personnel to environment and cargo. Dockendale is also accredited to ISO 9001 (quality management) and ISO 14001 (environmental management).



Continuous investment in training and development

As part of Dockendale's commitment to training and development, the company provides regular in-house training (ashore and onboard). We also arrange for third-party trainers to visit vessels to give specific specialised on-the-job training.

Relevant crew are sent on focused training courses to enhance their knowledge and skills base to ensure vessels are operated to the high standards we aim to provide.



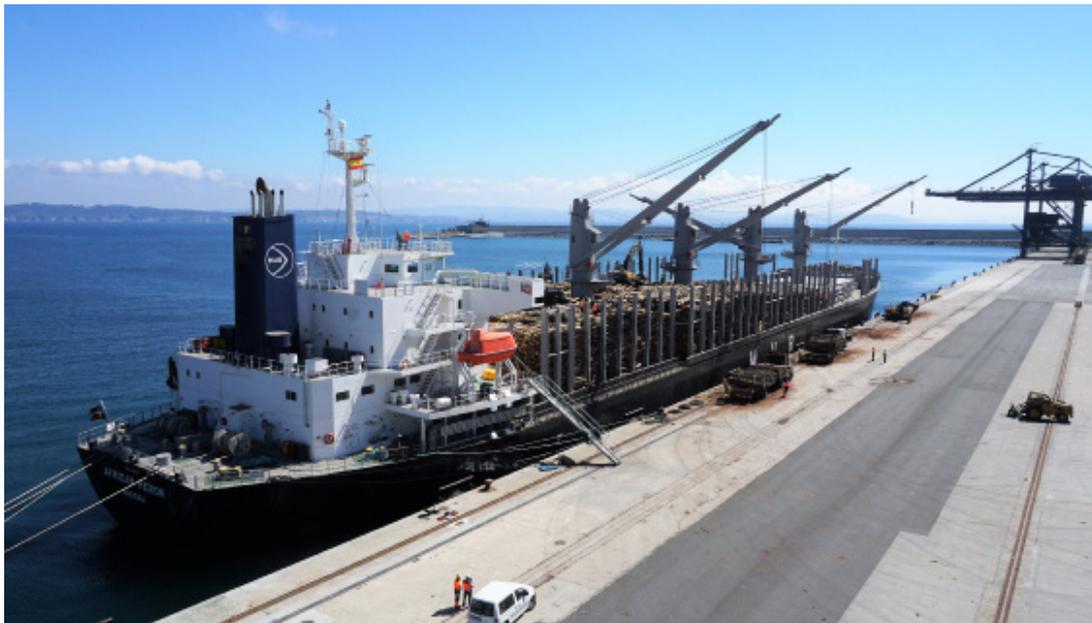
Committed to safety at sea

The health and safety of the people we work with (including seafarers, shore personnel and visitors to the fleet) is our first priority. We aim to operate to a higher standard of safety and environmental compliance than is required by regulation to protect personnel onboard and ashore, the environment and property at all times. We conform to best practices especially in the areas of occupational health, safety, quality and environmental protection. All employment-related regulations are in accordance with STCW (International Convention on Standards of Training, Certification and Watchkeeping for Seafarers) standards and Bahamian flag state requirements.



Committed to sustainable and responsible business

Dockendale is committed to reducing the environmental impact of our activities and operating to the highest ethical standards. We promote on-board recycling and the use of sustainable materials on all vessels – such as biodegradable oils and greases and non-toxic paint. We also work closely with vessel owners with the planning and installation of on-board Ballast Water Treatment systems.



Giving back to the communities where we operate



Since 2013, Dockendale has made an annual financial contribution to support a number of maritime institutes in India. These institutes train and educate students to become qualified seafarers and are a potential source of talented new recruits for Dockendale. Since 2016, we have also contributed to the S.A.T.S General Botha Old Boys Bursary Fund in Cape Town, South Africa, a scheme that provides education to help underprivileged students gain employment in the maritime industry.

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